DISCOVER LONGESLAND WYORK

DISCOVER LONGISLAND NEWYORK

Jamie Claudio Vice President, Marketing & Sales



How Tourism Marketing Impacts Business

MISSION

As the official tourism promotion agency for the destination's travel and tourism industry, the organization contributes to the economic development and quality of life on Long Island by promoting the region as a world-class destination for tourism, meetings and conventions, trade shows, sporting events and related activities.



DISCOVER LONG ISLAND N E W Y O R K

If you build a place people want to visit, you build a place people want to live.

If you build a place where business needs to be, you build a place where people have to visit.

Destination Management Cycle[®]

If you build a place where people want to work, you build a place where business needs to be. If you build a place people want to live, you build a place where people want to work.



TOURISM MATTERS







New York City, Long Island and Hudson Valley together comprise nearly 80% of New York State traveler spend



AN OXFORD ECONOMICS COMPAN



Tourism in Long Island is a **\$5.9 billion** industry, supporting 81,707 jobs. Suffolk County accounts for 54% of traveler spending in Long Island. Traveler spending in the region increased by 4.0% in 2017.

Total Tourism Impact, 2017	Traveler Spend '000	Labor Income, '000	Employment	Local Taxes '000	State Taxes '000
Nassau	\$2,696,657	\$1,481,117	38,048	\$179,409	\$148,301
Suffolk	\$3,173,889	\$1,685,657	43,659	\$219,519	\$174,546
TOTAL	\$5,870,546	\$3,166,774	81,707	\$398,928	\$322,847



AN OXFORD ECONOMICS COMPANY



Travelers spent **\$5.9 billion** in Long Island in 2017. Spending at restaurants and on transportation comprised **30%** and **23%** of the total, respectively.

2017 Traveler Spend '000s	Lodging	Recreation	F&B	Retail & Svc Stations	Transport	Second Homes	Total
Nassau	\$362,414	\$297,229	\$977,096	\$476,022	\$557,470	\$26,426	\$2,696,657
Suffolk	\$522,235	\$206,104	\$791,201	\$461,672	\$803,021	\$389,656	\$3,173,889
TOTAL	\$884,650	\$503,333	\$1,768,297	\$937,693	\$1,360,491	\$416,081	\$5,870,546



AN OXFORD ECONOMICS COMPANY

Tourism-Generated Taxes, 2017



Tourism in Long Island generated \$725 million in state and local taxes in 2017. Sales, property, and hotel bed taxes contributed to nearly \$400 million in local taxes. Suffolk County produced 54.6% of the region's tourism tax base.



CORE ORGANIZATIONAL COMPONENTS



Research: Consumer Conversion Study

Top Activities During Visit:

- Dining (78.8%) ٠
- Beaches (64.4%) ٠
- Farm, Fruit Stand or Orchard (51.4%) ٠
- Shopping (50.8%)
- Historic Sites (40.4%) ٠

Printed Visitor's Guide is a Valuable Resource:

- The guide met expectations for 98.4% of the responders
- They love the great ideas, maps, pictures and details about attractions ٠
- The guide caused over half of responders to visit additional attractions and/or areas ٠

Facebook is Popular and DiscoverLongIsland.com is Recognized:

Facebook was the top social media source and was even more popular than a recommendation from Friends & Family! The top 3 sources were:

- Online DiscoverLongIsland.com (31.6%)
- Visitor's Guide (26.5%)
- Online Other (19.6%)

What areas of Long Island did you visit (check all that apply)? (check all that apply)? Facebook	12.4%	90	
To ov	0.8%	6	
70.0%	0.6%	4	
60.0%	1.2%	9	
Television	3.0% 26.5%	22 192	
50.0% Visitor's Guide	26.5% 31.6%	229	
40.0% - Online - DiscoverLongIsland.com	19.6%	142	
	7.5%	54	D,
	17.0%	123	Da
20.0% - Other (please specify)		61	
	nuestion	724	
0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	they (0 i no c	
مريد Those who Fly Arrive at JFK Slightly More than the O	ther <i>i</i>	Airpo	orts:
The 11% that traveled by plane arrived at:			
Those who Fly Arrive at JFK Slightly More than the O The 11% that traveled by plane arrived at: • JFK (35.7%) • MacArthur (31.0%)			
• MacArthur (31.0%)			
La Guardia Airport (26.2%)			
 Newark (5%) – written is an "Other" choice 			

Travel by Car is Most Popular:

Responders arrived by:

- Car (79.0%)
- Plane (11.2%)
- Ferry (5.6%)

Day Trips and Long Vacations Most Popular:

How many nights did yo Island during this trip?	u spend on l	ong		
0 nights (day trip)	<mark>25.1%</mark>	84		
1 night	6.0%	20	1	
2 nights	16.1%	54	1	
3 nights	12.8%	43	1	
4 nights	8.7%	29	1	
5 nights	6.6%	22	1	
6 nights	1.5%	5	1	99% Leisure Trips
7 or more nights	<mark>23.3%</mark>	78		83% visited Suffolk county
answer	answered question			68% New Yorkers



Research: Consumer Demographic Study

-

HOMEOWNERSHIP

145%

(+)(+)

INCOME (\$40)

S

484%

(+)(+)

(-)(-)

118%

(+)

LENGTH OF RESIDENCE. _____

....

175%

(+)(+)

105%

(0)

Demographics

TAD OF HOUSEHOLD AGE

95%

(0)

MARRIED

P

0

234%

(+)(+)

10%

(-)(-)



"Suburban Splendor" are married couples Channel Usage and their children living the good life in mid-size suburban settings where they reside in sprawling high-end homes. Theses engineers, doctors, executive managers and home-based business owners work hard and have already managed to build-up a sizable net worth. They enjoy reading magazines, driving luxury cars and taking fabulous family vacations to foreign lands. "Suburban Splendor's" extremely healthy incomes allow them to invest in real estate, buy top-of-the-line household furnishings, educate their children and to be quite generous with gifts and contributions.





















Strong Lifestyles Rented vehicle

for business 115.0

Attended a

theme park







301%

243%

Aided Awareness: Places Heard Of



Base: Non-Residents



Ever Visited



40 YEARS TOGETHER

Base: Non-Residents

Familiarity With Long Island



40 YEARS TOGETHER

Awareness/Past Visitation of Long Island Places – Non-Residents



Long Island's Overall Image as a Place to Visit/Live– Pre vs. Post Activities Description



Base: Non-Residents

MARKETING & COMMUNICATIONS



We are Social







FOOD & FUN

LONGISL WEATHER

TOP STORIES

TRAFFIC

CRIME

Log In Change Region VIDEOS Q

native holly forest. Read on for 10 stops you won't want to miss.

Read More »



East End Tourism Alliance Video Pre-Roll

- Flight Dates: November 1, 2018 December 31, 2018
- Participants: Montauk, North Fork, The Hamptons, Riverhead
- Demographic: Consumers, 35-55, demonstrated travel propensity
- Geographic: Long Island, New York City, Connecticut, New Jersey & Westchester/upstate New York
- Impressions: 833,354
- Click-Throughs: 4,633









Winterfest Marketing Campaign

- Flight Dates: February 1, 2019 March 24, 2019
- **Participants:** Winterfest and event participants
- **Demographic:** Consumers, demonstrated travel/craft beverage and/or music propensity
- **Geographic:** Long Island, New York City, Connecticut, New Jersey & Hudson Valley/upstate New York

Campaign Elements:

Mobile Geofencing of CT Ferry Terminals, JFK

Airport, Penn Station

- Video PreRoll on Newsday.com
- LocalWineEvents "The Juice" E-Blast
- Promoted Social Posts on Facebook &

Instagram

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- Digital Display Retargeting
- Featured Event & Signature Event Blog Post on

DiscoverLongIsland.com

Discover Long Island Consumer Newsletter

Inclusions

Media Impressions:

1,943,335

oo tripadvisor New York 👻

đ Q Search

Travel feed: New York Hotels Things to do Restaurants Flights Vacation Rentals Rental Cars ...

United States > New York (NY)





2019 THAW MARKETING CAMPAIGN

A Legacy of Arts and Culture on Long Island

Long Island has deep roots in American art and history, ranging from the artists and writers who have resided on Long Island to create their renowned masterpleces to the sites of inspiration behind many works of art and stories. On Long Island, known as 'New York City's beachfront backyard,' explore the artistic passion and legacy embodying the region. Don't miss these stops in the famed Hamptons region on Long Island's East End:

C Quick Links

- Discover Long Island
- · Long Island's Art and Culture
- 2019 THAW: Hamptons Arts Weekend Festival
- The Hamptons Arts Network
- Book Your Stay

Recome a Long Island Insider



#discoverlongisland #Llartsandculture

Explore these Famed Long Island Institutions







LongHouse Reserve

tee more

Southampton History Museum

"Best Little Theater & Shows Around"

"Our favorite retreat" ImpAdution reviewer NCR, 12



"A Walk Into the Past"



IngAdvisor reviewer cannobiatlogeithere See more

Bay Street Theater







Pollock-Krasner House and Study

"If you like Pollack and/or Krasper, this is for

Guild Hall

See more

Parrish Art Museum

"Beautiful space to enjoy peace and art" DipAdvisor reviewer Princess/279

.....

See more

MUSE

"There is something wonderful always going on at Guild Hall' TripAdvisor reviewer 653/evel

Southampton TripAdutator reviewent TeamHOCC

....

"Beautiful Arts Center In The Heart of

Southampton Arts Center

See more

5



Center

.....











058/05



Watch later



Arts

Network





THAW Marketing Campaign on TripAdvisor

- Flight Dates: January 25, 2019 March 22, 2019
- **Participants:** The Hamptons Arts Network (HAN)
- **Demographic:** Consumers, demonstrated travel/art propensity, seeking regional (NY/NJ/CT) "things to do" content
- Geographic: Long Island, New York City, Connecticut, New Jersey & Hudson Valley/upstate New York
- Impressions: 2,083,333 minimum guaranteed





SHORT FLIGHT.

SHORT FLIGHT.

SHORTFLIGHTLONGISLAND.COM

Long Island MacArthur (ISP), New York's most convenient airport, lets you fly more and stress less. It's also the best way to access Long Island's world-renowned beaches, award-winning Wine Country, locally harvested cuisine, Gatsby-era Gold Coast Mansions, the famed Fire Island and Hamptons and so much more. Travel easily, vacation confidently.

SHORT FLIGHT.

ISP

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LONG ISLAND.

SHORTFLIGHTLONGISLAND.COM

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PLAN YOUR TRIP>

SHORT FLIGHT.

PLAN YOUR TRIP>

LONG ISLAND.



Where Golfers BELCING

Home of the 2019 PGA Championship and 2024 Ryder Cup. Test your mettle on dozens of world-class fairways and public courses including the famed Bethpage Black. We can't promise you'll play like a pro, but here, you can vacation like one. Off course, enjoy miles of pristine beaches, sport fishing, renowned Wine Country and local cuisine.

DISCOVER LONG ISLAND



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Sun, Sand and Surf



Round of Golf

After watching the pros, hit the green and test your skills on renowned public courses. Long Island offers excellent options for the avid golfer. Home to a variety of courses and multiple tee times, you'll find it easy to accommodate your schedule.

Click for a full list of Golf Courses







IVNY







Long Island Makes a Great Addition to NYC Trips

Things to Do / Long Island Makes a Great Addition to NYC Trips

Sponsored by:

LENG ISLAND

09/06/2017

Things to Do LICVB



Long Island is New York City's backyard, one of New Yorkers' favorite escapes—a dynamic destination that's filled with resort towns, cultural centers and more. What Manhattan is to Broadway and bustle, Long Island is to rest and relaxation. But there's plenty to do for any type of vacationer: surf and sun at a beachfront getaway, chill out at a first-class resort, be seen at one of the area's hottest clubs and sample wine at a world-renowned vineyard. There are quaint downtowns to stroll, top boutiques and outlet stores to thrill the most selective shopper and some of the country's most incredible

selective shopper and some of the country's most incredible farm-to-table cuisine by celebrity chefs. For the must-do's when visiting Long Island, read on.





NEW YORK CITY'S BEACHFRONT BACKYARD





DISCOVER

LONG ISLAND

PLAN YOUR TRIP





DISCOVER NEW YORK CITY'S BEACHFRONT BACKYARD

















JUNE 8-10, 2018 PLAN YOUR TRIP>















Visiting Journalist Program









2018 Meetings & Sports Sales

106 Meetings & Sporting events booked

16,490 Room Nights

\$7,301,329 in Economic Impact

113 h 14.

2019 Meetings and Sports Leads

67 Leads Generated

12,841 Room Nights

\$6,448,423 in Economic Impact Small Market Mecetings Conference

DISCOVER ENGISLAND LENG ISLAND, NY

LCNG ISLAND

Visitor Relations Programming



LiLi Mobile Visitors Center







MEETING PLANNER'S GUIDE



RECENTLY RENOVATED | BEACHFRONT BALLROOMS | GATSBY-STYLE GATHERINGS





Collateral & Fulfillment

Partner Programming



Exclusive Opportunities



Partner Portal



Partner Portal



Partner Benefits & Engagement



Investing in Long Island's Future



Rendering of proposed Ronkonkoma arena development (photo courtesy of Cameron Engineering)

Cantor: Convention center in Ronkonkoma is perfect fit for MacArthur Airport

💄 By: Commentary 🕜 April 16, 2018 🧠 1 Comment



U.S. | NEW YORK | TRI-STATE AREA

Suffolk County Pitches Long Island's First Convention Center

The convention center would be a component of a proposed \$1 billion development



Rendering of an arena planned for Ronkonkoma, N.Y., without a newly announced convention center. PHOTO: JONES LANG LASALLE INC.

THE WALL STREET JOURNAL.



THANK YOU

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