# Exporting: Doing Business Internationally

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INVESTING for Good



# NYSBDC: Stony Brook University



### Gloria Glowacki Associate Regional Director

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### NYSBDC: Stony Brook University



### Pierre A. Lespinasse MBA NASBITE Certified Global Business Professional Certified Business Advisor



### **Exporting:**

# **Doing Business Internationally Objectives of the Workshop**

- **THINK** of exporting to grow your market
- LEARN first hand from the example of a "local business"
- **KNOW** What it takes to become a successful exporter



### **Kids 4 Sports, LLC**

Ronni Rosen

Founder & CEO

- 20+ years in business, 2<sup>nd</sup> generation
- Sporting goods manufacturing and distribution business
- Annual sales of \$3-4 million





# **Kids 4 Sports, LLC**

### Main Issues

- Margins are being compressed
  - o Competition
  - Commodity products
  - The economy



- No experience exporting
- No relationships abroad
- Protecting a proprietary product





### **Ronni's Goals**

- Promote her brand and win clients overseas
- Gain local market share
- Increase margins



### **Export: A Viable Strategic Option**

- Take advantage of:
  - Historically lower transportation costs
  - Reduction in trade barriers
- Reduce dependence on local markets
- Extended sales potential and product life
- Stabilize seasonal market/sales fluctuations





### Are You Ready to Export?

### What you need:

- Success in the domestic market
- Clearly defined goals and strategies
- Production capacity
- Financial resources to market abroad
- Management on board





# Ready, Get Set...Get a Team

### A team approach to managing the complexities of exporting process





# **Experts Intervention Time Line**



## **Our Team of Experts**

#### • Tanya Cole, U.S. Commercial Service

- Joined the U.S. Commercial Service in 2006 as a Foreign Service Officer.
- Environmental Engineering Expert for the French Development Agency, USAID and the World Bank
- Served in Africa, the Middle East and South America. She also served as U.S. Commercial Attaché at the U.S. Embassy Bogota Colombia. Currently Ms. Cole is the U.S. Commercial Officer serving the New York and Tri-State area

#### • Pina M. Campagna, Esq.Carter, DeLuca, Farrell & Schmidt, LLP

- o Co-Chair, New York Intellectual Property Law Association (NYIPLA) Trademark Committee,
- Member of: American Intellectual Property Law Association (AIPLA), International Trademark Association (INTA), International Intellectual Property Society (IIPS),
- Registered to practice before the United States Patent and Trademark Office. Fields of technology include biological, chemical, biotechnology, mechanical, medical devices and cosmetics. Specialize in trademarks and designs.

#### • Davi Tserpelis, Citibank SVP Commercial Banking

- 24 years experience in commercial banking and lending
- Expert in providing importers and exporters with advice and service of cash management and financing
- Board member of the Long Island Import Export Association

#### Arnold Ceglia, Aspen Freight Forwarders

- A Graduate of the World Trade Institute in International Shipping Import/Export Documentation Logistics, Import Customhouse Brokerage and Export Freight Forwarding.
- Founder, Owner of Sky-Sea Forwarding Corp. established in 1981 as a Licensed Import Customhouse Broker and Export Freight Forwarder that has since merged with Aspen Forwarders and Custom House Brokers, Inc. where he is currently a Senior Managing Partner

# **Getting Started**

Tanya Cole

- Free Trade Agreements

   Benefits
- Export Resources

   U.S. Commercial Service
   Having the right partner
   Strategies for market entry











### Keep in mind...

- Base cost in the U.S.
- Considerations given to cost specific to import/export
- Costs associated with customs and duties



### **Legal Protection**

Pina M. Campagna

- Patents and trademarks
  - Where do patents and trademarks fit into the export process?
  - Considerations







### Legal Considerations

- Different legal systems in different countries
- Having a written agreement, governing law, currency issues, payment/exchange control





Cash Management Tools to Support Exporting Davi Tserpelis

Trade Credit

Enhance credit terms
Secure new vendors

Foreign Exchange
Enhance Gross Profit Margin
Expedite cash flow



### Financing Tools to Support Exporting Davi Tserpelis

- Financing Foreign Receivables

   SBA Working Capital Guarantee Program
   Export Import Bank of the U.S Working Capital Guarantee Program
- Accounts Receivable Insurance

   risk mitigation
   credit support



### Freight Forwarding Arnold Ceglia

- Identify Roles & Functions to move merchandise
  from here to there
  - Freight Forwarder
  - Import Customhouse Broker





### **Freight Forwarder**

Arnold Ceglia

- What they can do?
- How they do it?









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### **Cultural Communications**

- The importance of language
- Cultural sensitivity
- Building trust







- www.export.gov
- www.export-u.com
- www.globaledge.msu.edu
- www.sba.gov/content/small-business-developmentcenters-sbdcs/



### **PLAN TO EXPORT !**

### WE ARE HERE TO HELP YOU TO SUCCEED



Thanks Dan. Job Well Done!



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