

Leveraging Al in Program Assessment

Office of Educational Effectiveness October 17 & 21, 2024



Workshop Facilitators



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Workshop Objectives

- Identify strategies to use AI to enhance your program assessment process.
- Evaluate the benefits and risks of using AI in assessment.
- Review AI prompts to revise your program learning objectives and assessment plans.





What is Artificial Intelligence (AI)?



Dear Chat GPT: Tell Us About Yourself...

ChatGPT is an AI program that understands and generates human-like text based on the prompts you give it. It works by learning from vast amounts of written information (like books and websites) and uses patterns to predict and create responses, similar to how a person might reply in a conversation. While it doesn't "think" like a human, it's designed to mimic natural language and provide helpful, relevant answers or suggestions based on the data it's been trained on.





Quick Poll: How often do you use AI?



Scan QR or Visit Menti.com Enter Code: 8822 2671





Types of AI

Narrow Artificial Intelligence

- Perform specific, narrowly defined task
- Trained using large amounts of data and machine learning algorithms
- Uses predefined programming parameters
- Examples:
 - Auto correct
 - Speech to Text
 - o Siri/Alexa
 - Streaming recommendations (music, movies)
 - Spam email filters
 - Waymo

Artificial Generative Intelligence

- "Holy grail"
- Trained on massive datasets and large language models
- Learns and adapts using training materials
- Can make decisions based on complex reasoning and produce novel content
- Examples:
 - ChatGPT (OpenAI)
 - Gemini (Google)
 - Copilot (Microsoft)



Al Safety

National Cybersecurity Awareness Month

AI - Free vs. Paid





Gemini 🚳 ChatGPT 🍏 Copilot

FREE

- Data entered into prompts are NOT confidential and ARE used for AI training
- Attachments uploaded ARE used for training
- Other users may be able to request output related to your prompts

PAID/PRO/ENT

- Data entered into prompts ARE confidential and NOT used for AI training
- Attachments uploaded are **NOT** used for training
- You can request your personal/org data to be wiped at any time



Stony Brook University has not formally adopted an AI standard. Use with caution.





AI Safety

National Cybersecurity Awareness Month How To Use Al Safely

- Do not submit sensitive data!
- Do not upload entire documents, or code sets.
- Use well-known, paid/enterprise solutions.
 - Ask for key elements only.
 - Ask for references!
- Open new chat/thread if responses begin to provide incorrect/erratic responses (hallucinate).







AI in Higher Education Assessment







Practical Applications Of Al







Using AI to Improve Program Assessment Plans

Look Back: Assessment Report Components

• Program Goals

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- Program Learning Objectives
- Assessment Methods
- Timeline/Frequency
- Benchmarks
- Results/Findings
- Actions/Improvements







AI-Improved 'Program Learning Objectives (PLOs)'

Original PLO:

Students should be able to have strong written communication skills.

Al Prompt:

Revise the following program learning objective (PLO) to make it more specific, measurable, and aligned with Bloom's Taxonomy.

Revised PLO:

Students will produce written communication that demonstrates clarity, coherence, and appropriate style for professional and academic contexts.





AI-Improved 'Assessment Method'

Original Method:

Assess student writing through essays and reports.

Al Prompt:

Please revise the original assessment method to best align with the PLO provided.

Revised Method:

Assess student writing through the final capstone project, evaluated using a rubric.





AI-Improved 'Benchmarks'

Original Benchmark:

Students should be able to demonstrate proficiency in written communication.

Al Prompt:

Revise the following benchmark to make it more specific and measurable. Focus on making the benchmark clearer in terms of what students will demonstrate and at what level. Include criteria for different levels of proficiency.

Revised Benchmark:

80% of students will score at least 'proficient' (defined as scoring 4 out of 5 on the rubric) in areas such as argument structure, coherence, and grammar.



AI-Improved 'Actions & Improvements'

Original Actions/Improvements:

Faculty will talk to students about their writing quality.

Al Prompt:

Based on the PLO, Assessment Method, and Benchmark provided, create at least two improvement-oriented actionable items for next steps.

Revised Actions/Improvements:

Offer optional (but strongly encouraged) writing workshops that target key areas in need of improvement.

Introduce a weekly written reflection journal assignments to encourage students to practice and self-assess their writing progress.





Using AI to Draft or Improve a Curriculum Map

AI-Improved Curriculum Map: Before

Original Curriculum Map:

Course	Written Communication	
Intro to Writing	Introduce	
Research Methods	Develop	
Capstone Seminar	Master	

Al Prompt: Create a curriculum map based on the following courses and show when the course topics are introduced, reinforced, and mastered.





Al Prompt: Revise the curriculum map using the combined syllabi from this program. Use the course number and descriptions on the attached document along with the following PLOs [].Create a curriculum map with courses and course numbers listed on the Y axis and PLOs aligned to Bloom's taxonomy on the X axis. Output should be in grid form with x's to show when the course topics are introduced, reinforce, mastered and assessed



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AI-Improved Curriculum Map: After

Course Number & Title	PLO 1: Analyze and Evaluate Written Communication	PLO 2: Apply Discipline-Specific Writing Techniques	PLO 3: Create Well- Organized, Coherent Arguments
ENG 101: Introduction to Writing	I	I	
ENG 210: Writing in the Major	R	R	1
ENG 315: Advanced Writing	М	R	R
COM 350: Professional Communication	R	М	R
ENG 499: Capstone Seminar	А	M, A	М, А





Using AI to Analyze Survey Data





You conducted a focus group or interview and now you're left with 50-100 pages of transcribed data. You could comb through this qualitative data using the steps above or...





Using AI for Qualitative Analysis

Use AI to come up with creative prompts to identify themes, patterns, and interpret your data



You

create a list of chat gpt prompts for thematic analysis on a qualitative interview

ChatGPT

Sure, here's a list of prompts tailored for conducting a thematic analysis on qualitative interview data using ChatGPT:

1. What recurring topics or themes emerge throughout the interview?

- 2. How do participants describe their experiences related to the main subject of the interview?
- 3. Are there any contrasting perspectives or conflicting viewpoints among participants?
- 4. Identify key phrases or words that capture the essence of each theme.
- 5. How do participants' narratives evolve or change over the course of the interview?
- 6. Explore any underlying emotions or sentiments expressed by participants.
- 7. Consider the cultural or societal influences that may shape participants' perspectives.
- 8. Are there any unexpected insights or revelations that emerge from the data?
- 9. Analyze the language used by participants to convey their thoughts and experiences.
- 10. Look for patterns or connections between different themes or sub-themes.
- 11. Consider the implications of each theme in relation to the broader research objectives.
- 12. Reflect on how each theme contributes to a deeper understanding of the research topic.
- 13. Explore any potential limitations or biases in the data collection process.
- 14. Consider how the themes identified in the interview data relate to existing literature or theoretical frameworks.
- 15. Reflect on your own interpretations and assumptions throughout the analysis process.



Al Prompt: Define the most important themes that emerge from the student feedback. For each theme, identify key phrases or words that capture its essence and summarize the overall student sentiment related to that theme.

Theme: Creative Freedom and Expression

- Key Phrases:
 - "The ability to experiment"
 - "Freedom to explore personal ideas"
 - "Not restricted by strict guidelines"
 - "Space to express my individuality"
- Summary:

Students emphasized the importance of having freedom to explore their creativity without being limited by rigid structures. They felt most engaged when they had the opportunity to work on projects that allowed personal expression.





Wrap Up & Resources



Takeaways

- Start with your "**pain points**" and have a **vision** of what you want the output to resemble.
- Include clear instructions in your prompts.
- Provide context and exemplars, if possible.
- Review and **revise**.
- Always include faculty input.





<u>Al Gallery</u> at Northeastern University

Northeastern Center for Advancing Teaching & Learning Through Research Al Hub showcases faculty use of Al in the curriculum. Explore faculty AI profiles, activities and assignments, and additional resources provided below.

Learning Activities Planning Activities	Faculty Profiles	
Generative AI in Co-op: How to Leverage New Technology to Fuel Student job Searches	Leveraging ChatGPT to Support Coding in Applied Math	Coaching Learners to Develop their own Case Studies with Al
Developed by Michelle Zaff	Developed by He Wang	Developed by Charles Findley
Collaboratively Defining Al Boundaries with Students	Intentional Infusion of AI	Business Strategy Analysis with Generative Al
Developed by Catherine Fairfield	Developed by Beverly Kris Jaeger- Helton	Developed by Kwong Chan
Activating Engagement and Cognition with Student-Generated Historical Images and Artifacts	Using AI to Generate Semester-long Documentary Projects	Co-Authoring with AI: An Experiential Assignment to Inform Class Discussion
Developed by Balazs Szelenyi	Developed by Balazs Szelenyi	Developed by Lilo Altali
The Power of Personal Voice: Analyzing ChatGPT-generated Emails for Language, Meaning, and Use	ChatGPT to Support Reading Development and Critical Thinking	Generating Scenarios for Learning in Information Systems
Developed by Ilka Kostka	Developed by Rachel Toncelli	Developed by Alex Cline

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FAR BEYOND



Further Reading & Resources

<u>Al Gallery</u>, Center for Advancing Teaching & Learning Through Research, Northeastern University.

Bowen, J. A., & Watson, C. E. (2024). *Teaching with AI: a practical guide to a new era of human learning.* Baltimore, Maryland, Johns Hopkins University Press.

Cohen, Amie. (2024) <u>Generative AI in Higher Education: A Deep Dive Into Assessment</u> <u>Redesign</u>. Center for Excellence in Learning & Teaching, Stony Brook University.

Kurban, C.F. and Şahin, M. (2024), "Educational Implications", *The Impact of ChatGPT on Higher Education*, Emerald Publishing Limited, Leeds, pp. 153-179. https://doi.org/10.1108/978-1-83797-647-820241009

FAR BEYOND



Questions & Discussion

OFFICE OF EDUCATIONAL EFFECTIVENESS ASSESSMENT SYMPOSIUM 2024

TAKING THE FEAR OUT OF ASSESSMENT



ZACH JUSTUS, PhD

KEYNOTE SPEAKER Director of Faculty Development Professor, Communication Studies California State University, Chico

Join the assessment fright fest! Featuring presentations on the challenges of authentic assessment in the age of AI, and industry perspectives on graduates' essential skills.

Inside Higher ED Article on AI & Assessment





9:00 AM - 2:30 PM STUDENT UNION BALLROOM

ASSESSMENT WORKSHOPS 2024

Join OEE for its Fall 2024 workshop series on best practices and innovations in assessment! Register at the QR code below.

- Reframing Assessment with UDL in Mind Sept. 16 at 11am & Sept. 17 at 2pm
- Beyond Bloom's: Exploring Different Taxonomies for Assessment Oct. 1 at 1pm & Oct. 3 at 10am
- Leveraging Al in Assessment Oct. 17 at 10:30am & Oct. 21 at 12pm
- Why Assessment Works: Evidence Based Examples Nov. 11 at 11:30am & Nov. 12 at 2pm
- Including the Student Voice in Assessment Nov. 21 at 11:30am & Nov. 22 at 2pm





Thank you! EducationalEffectiveness@stonybrook.edu